

## Prize Redemption Terms and Conditions

1. The Free Tours Lucky Draw (the "Lucky Draw") designated local tours (the "Tour") operate from 30 September to 30 November 2021 (inclusive) unless otherwise stated.
2. Each Lucky Draw winner will have two quotas to join the Tour as tour participants (the "Tour Participant(s)"). All Tour Participants shall fulfill all the following requirements:
  - (i) he/she shall receive at least one dose of the vaccines under the COVID-19 Vaccination Programme implemented by the Hong Kong SAR Government ("Vaccines"). The dose of the relevant Vaccines must be received in Hong Kong;
  - (ii) one of the Tour Participants has attained the age of 18 before participating in the relevant Tour; and
  - (iii) Tour Participants shall comply with the applicable rules and regulations as set out by the Hong Kong SAR Government in relation to the local tours and/or the Tour Participants.
3. Participating travel agent (the "Prize Supplier") will offer local travel insurance which includes coverage against COVID-19 to all Tour Participants, including accompanied Tour Participants. Age limit, exclusions and other terms and conditions apply to such insurance. Please check with the designated Prize Supplier for final arrangement and coverage of the travel insurance for the Tours. Additional insurance protection can be purchased by the Tour Participants to meet his/her needs.
4. Each Tour Participant shall be responsible for any transportation, self-funded activities and fees and any other ancillary matters not specified in the Prizes, and Hong Kong Tourism Board ("Organiser") will not assume any obligations and responsibilities.
5. Each Tour Participant must pay a deposit of HK\$100 to the Prize Supplier before the start of the Tour. The deposit will be refunded by the relevant Prize Suppliers to the Tour Participants on the day of the Tour.
6. Tour Participants shall not be obliged to pay for any gratuities to tour guides and any additional charges for participating in the Tour.
7. Other promotional offers, discounted items, fixed price items, coupons/vouchers, bonus point programmes, or internal offers of the Prize Suppliers cannot be used in conjunction with the Tour, unless otherwise stated.
8. No request for alternative gift or payment of cash in substitution of the Tours will be allowed. Tours cannot be exchanged for cash, other products or discounts in any event.
9. If a Tour Participant cancels the reservation or changes the date of the Tour or the name of the Tour Participant(s) for any reason within 48 hours prior to Tour departure, it will be regarded as a cancellation and the deposit paid to the Prize Supplier will not be refunded.
10. If there is a change of tour arrangement due to the issues with transportation or attractions, Tour Participants will be notified two days prior to the departure date (excluding the day of departure). Tour Participants can either reschedule the departure date for the same Tour (subject to the rescheduled date offered by the Prize Supplier) or get back the deposit refund from the Prize Supplier within 30 days of cancellation of the Tour (as the case may be).

11. Arrangements for rainstorm or typhoon signals and other special circumstances:
  - If either Tropical Cyclone Warning Signal No. 8 or above or the Black Rainstorm Warning Signal is issued and still in force two hours before the Tour's assembly time, or expected to be issued within two hours of the departure time on departure day, the Tour will be rescheduled. If Tropical Cyclone Warning Signal No. 1, No. 3 or the Yellow or Red Rainstorm Warning is hoisted, the Tour will start as usual.
  - If the Hong Kong Observatory hoists the Black Rainstorm Warning or Tropical Cyclone Warning Signal No. 8 or above during the Tour, the Tour may be discontinued to ensure the safety of Tour Participants without compensation.
  - Please check with the designated Prize Supplier for final arrangement.
12. All Tours are registered with the Travel Industry Council of Hong Kong ("TIC") and the Prize Suppliers have signed the "Anti-epidemic Undertakings for Local Tours" and "Conditional Exemption for Licensed Travel Agents to Organise Local Group Tours" under TIC. Tour Participants are required to facilitate the Prize Suppliers to comply with the applicable undertakings.
13. Prize Suppliers are solely responsible for all products, services, consultations and advice offered to eligible Tour Participants of the "Tours". The Organiser is not the provider of any of these products, services, consultations and advice and makes no representation, warranty nor shall be liable in relation thereto.
14. Each Tour Participant is required to have their body temperature measured before the Tour departs and to wear a surgical mask during the Tour. On the day of the Tour departure, each Tour Participant must ensure that he/she:
  - did not visit the countries/districts in which a mandatory quarantine is required in at least the last 21 days;
  - did not have close contact with anyone who is a confirmed or preliminary positive case of COVID-19 infection in Hong Kong or overseas in at least the last 21 days;
  - does not have a fever or are feeling unwell including symptoms of dry cough and shortness of breath. If the above-mentioned symptoms appear, the Tour Participant will not be allowed to join the Tour without any compensation and deposit paid will be returned. The Tour Participant shall seek immediate medical attention. The Prize Supplier reserves the right to request the Tour Participant to submit the medical certificate of said illness.
15. On the day of the Tour, all Tour Participants must:
  - scan the LeaveHomeSafe QR code when boarding a means of transport and/or entering a venue (including attractions, restaurants) whenever applicable (except those who are aged 15 or below or aged 65 or above)
  - comply with all applicable rules and regulations as set out by the Hong Kong Government in relation to the local tours and/or the Tour Participants; and
  - complete and sign a Health and Vaccination Declaration Form before the Tour departure.
16. Details of Tour and departure period of the Tour are subject to the terms and conditions of the designated Prize Supplier. The Prize Supplier reserves the right to amend, change or cancel any detail concerning the Tour or such terms and conditions at any time without prior notice.

17. All Tours are provided by the Prize Supplier. The Organiser shall not be liable in any way to any person (whether by way of indemnity or contribution or otherwise) for any claim whatsoever arising from or in connection with the Tours whether for property damage, personal injury or death or of any other nature whether or not the same is caused by the act, omission or negligence of the Organiser. Without prejudice to the foregoing, any claim or potential claim a Tour Participant may have against the Organiser in connection with the Tours shall be deemed to be fully waived by the Tour Participants.
18. If the Prize Supplier's business closes due to the epidemic and the Tour prize becomes infeasible, according to the applicable laws, rules and regulations of Hong Kong in force at the time of the Tour prize, it will be regarded as a force majeure event. Any disputes arising from such Tour prize will be resolved by the Tour Participants (including the Lucky Draw winners) and the relevant Prize Suppliers directly, and the Organiser will not bear any obligations or responsibilities.
19. For the avoidance of doubt, the Organiser is not the Prize Supplier. All prize redemptions are subject to the terms and conditions as set out by the relevant Prize Supplier. In case of any dispute arising from the Tours of the relevant Prize Suppliers, such dispute shall be resolved by Tour Participant(s) (including the Lucky Draw winners) and the relevant Prize Suppliers, and the decision of the Prize Supplier (respectively) shall be final and binding on all parties concerned.
20. All matters relating to these terms and conditions shall be governed by the laws of Hong Kong and the exclusive jurisdiction of the courts of Hong Kong.
21. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
22. If there is any discrepancy between the information contained in the promotional materials relating to the Lucky Draw and these Prize Redemption Terms and Conditions, [the Terms and Conditions of the Free Tours Lucky Draw](#) shall prevail.
23. In the event of any dispute arising from or in connection with the Lucky Draw, the decision of the Organiser shall be final and conclusive.